



## Magnetite Limited Warranty

Magnetite warrants its acrylic insulating window panels (thermal, acoustic, & IR blocking) to be free of defects of materials or workmanship for a period of ten years from the original date of purchase for all DIY installs and for the life of the product for all Magnetite acrylic insulating window panels that are installed by a certified Magnetite installer. If you find a defect of materials or workmanship, please contact Magnetite immediately. After reviewing your case, and at its sole discretion, Magnetite will decide to either repair or replace your defective window panel.

Magnetite chooses high quality, optical-grade acrylic glazing for our products but our acrylic insulating panels can be scratched if mishandled. Magnetite does not offer nor imply a warranty for our acrylic insulating window panels against scratching. This warranty does not cover acrylic that has been subjected to artificial light sources such as "grow" lights, fluorescent lights, or other sources emitting intense amounts of UVB or other radiation. Magnetite does not warrant our acrylic insulating window panels against clouding, yellowing, loss of visible light transmission, scratching, or breakage, that is caused by dirt or improper cleaning with ammonia, or bleach based cleaners.

Under this warranty, or under any implied warranty, Magnetite's obligation is limited to repairing or replacing any part or parts of the Magnetite acrylic insulating window panel that are found to be defective under the terms of this warranty. Warranty repair or replacement of a Magnetite acrylic insulating window panel is done at the expense of Magnetite and no charge will be forwarded to the client. If it is found that a warranty claim is due to improper cleaning, storage, or maintenance, Magnetite will not be held responsible for any costs incurred in making replacements under this warranty. This includes but is not limited to, shipping costs, transportation costs, costs of removal, and costs of installation or reinstallation.

This warranty does not apply to any Magnetite acrylic insulating window panel which has been subject to accident, abuse or misuse, acts of God, building settlement, exposure to harmful fumes, vapors, solvents, chemicals or chemical pollutants in the atmosphere, fire, flood, mildew, or structural failures of walls or foundations. Condensation on Magnetite acrylic insulating window panels may occur as the result of humidity that is naturally within the house or building as well as because of differences between extreme interior and exterior temperatures. This does not indicate a defect in the Magnetite acrylic insulating window panel and is not included in this warranty. Magnetite bears no responsibility or liability for any situation where molds or other infectious conditions arise as a result of improper use, cleaning, sealing, humidification, or ventilation of a Magnetite acrylic insulating window panel.

Approved care, cleaning, installation, and storage instructions are available on the company's website at [www.magnetite.com](http://www.magnetite.com).